



A Community Partner,
Helping People to Help Themselves

People to People

May 2006

WIN 2-1-1 Get Connected ~ Get Answers

What is WIN 2-1-1?

Washington Information Network (WIN) 2-1-1 is the three-digit telephone number assigned by the Federal Communications Commission for the purpose of providing quick and easy access to information about local health and human services.

WIN 2-1-1 is the Washington State network of information and referral providers.

The goal of WIN 2-1-1 is to ensure that every Washington citizen has immediate access to health, human, and social services information, emergency and disaster response information, and public health information.

The Greater Columbia Region of Washington 2-1-1 will create a linked, comprehensive information and referral service for residents in the central, north central, and southeastern counties of Washington State.

Washington 2-1-1's Vision is to provide

- The residents of our region with a single, easy-to-use phone number by which they can obtain information on available health, human and social services.
- Accurate and specific information on local resources.
- Residents as well as professionals with access to a standardized health, human and social services database via the internet.
- An accurate tracking system so that communities will be able to plan more effectively for unmet needs.

What problems does 2-1-1 address?

- Who does a senior call when he has no food and he is hungry?
- Who would know what resources are available if there were a flood and your well-water became undrinkable?
- Who does a father call to find drug counseling for his teenager?
- Where does a farm worker go to sign up his family for English language classes?
- Who do parents call when their child is running a temperature and they are new to the area?
- To whom does an employer refer an employee when he or she has a question or needs support in a family crisis?

Benefits to our region

- Increased efficiency. A one-stop location for information and referrals for people seeking information about a variety of community services.
- Decreased costs. Currently, agencies make referrals and attempt to maintain databases on an individual basis; this creates duplication of work. With a central clearinghouse of information about available services, all agencies will see reduction in staff time dedicated to locating services.
- A planning tool. 2-1-1 will track requests, thereby allowing communities throughout our region to identify and address major gaps in services.
- Information. Learn how to access services after a natural or non-natural disaster.



Walla Walla Housing Authority

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4th Annual ~ Safe Kids Saturday

May 13th

11:00 am - 4:00 pm

Walla Walla Fire Department

Station #1

170 N Wilbur Ave



Hosted by Blue Mountain Safe Kids Coalition
For more information call 526-3529

- Are you concerned about:**
- Neighborhood safety?
 - Vehicle prowlers?
 - Burglars?
 - Personal safety?
 - When to call law enforcement?



Be a part of Area Block-Watch by attending the upcoming meeting in your neighborhood to discuss concerns and create solutions.

Light Refreshments will be served

Washington School Apartments
May 11th, 3:30 pm

Creekside Cottages
May 25th, 3:30 pm

Office Hours

Monday - Friday
9:00 am to 6:00 pm
 we are **OPEN** during
 the **noon hour**

PROPERTY MANAGEMENT TEAM

Colleen Myers
 Property Manager
 527-4610

Tim Greeson
 Belmont Apartments
 Resident Manager

James Blake
 Galbraith Gardens
 Resident Manager

Matthew Rockwell
 Marjorie Terrace
 Resident Manager

David Story
 Housing Inspector
 526-6277

Eve Ortiz
 Eligibility Coordinator
 Waiting List
 527-4608

Gaby Aguilar Medina
 Information Coordinator
 527-4542 extension 100

AFTER-HOURS
Maintenance Emergency
527-4542 extension 115
beginning at 5:00 pm

Please be patient, as your call is routed through our telephone system to connect you directly with the on-call WWHA Maintenance Technician



Neighborhood Block Watch is one of the most effective and least costly ways to prevent crime and reduce fear. Neighborhood Block Watch fights the isolation that crime both creates and feeds upon. It forges bonds among area residents, helps reduce burglaries and robberies, and improves relations between police and the communities they serve.

For more information or if you have any questions, about Neighborhood Block Watch contact the local Area Crime Watch office at 527-9290 or Colleen Myers, WWHA Property Manager, 527-4610.

Together, residents can make their neighborhoods safe and enjoyable places where families choose to live, work, and play.

Office Closures

May 29th
 Memorial Day
 observed



Serving Families in the Cities of Walla Walla and College Place

The People to People newsletter is written, edited, and published by the staff of WWHA

For more information or questions about this newsletter, contact us at 509-527-4542 or wwha@wallawallaha.org

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